## City of Rocky Mount Residential Utility Application Form

Employer

E-Mail Address: customerservice@rockymountnc.gov Fax Number: 252-972-1521 PO Box 1180 Rocky Mount, NC 27802

Required Information					
	First Middle				
Social Security Number		Contact Phone Number			
ToTurn-On Utility Services please complete section A					
Section A					
	Date to turn on services				
Service Address					
City	State	Zip			
Rent					
Landlord Name		Landlord's Phone Number			
Own					
Realtor/Lawyer/Banker Name (to verify proprty ownership)	-	Phone Number			
Home Phone Number		Work Phone Number			
Driver's License Number		State			

Spouse's Name

## To transfer utility service from one location to another complete Section B Section B

Location to turn off services	Date to turn off services				
Location to turn on services	Date to turn on services				
Home Phone Number	Work Phone Number				
Driver's License Number	State				
Employer	Spouse's Name				
Deposit Requirements					
A utility deposit may be required for new or transferring customers. Deposits are credit-based and range from \$0 to \$400. The primary credit source will be your City of Rocky Mount utility payment history. If you have no City of Rocky Mount utility account the deposit options are:					
1. Letter of Credit from previous utility account from a utility company confirming a good pay history for the past 12 months.					
2. Co-signer who must have an active utility account with the City of Rocky Mount with a good pay history for at least two years.					
3. **Credit check to obtain credit rating to determine deposit requirement					
** I give the City of Rocky Mount my permission to obtain my credit rating with Online Credit Service to determine my deposit requirement for the above address.					
Yes					
No	0:				
	Signature				

## To Disconnect Utility Services please complete section C

## **Section C**

Account Number	Date to turn off service				
Forwarding Address					
House No.	Street Name				
City		State	Zip		
Signature		Date			

Application must be received in the City of Rocky Mount Utility Business Office 3 business days prior to connection/disconnection request. A Customer Service Representative will contact you to confirm receipt of your application.

Please contact our office if you have not received confirmation within 48 hours prior to your request, or if you have any questions. Our office hours are 8:30 a.m. to 5:00 p.m. Monday through Friday. Our telephone representatives are available at (252) 972-1250 from 8:30 a.m. to 7:00 p.m. Monday through Thursday and 8:30 a.m. to 5:00 p.m. on Friday.